



Spirit unveiled

Senior Airman Jeffrey Wolf, 1 CTCS

Chairman of the Joint Chiefs of Staff Gen. Henry Shelton (left) and Gen. Charles "Tony" Robertson Jr., commander in chief, U.S. Transportation Command, and commander, Air Mobility Command, unveil "The Spirit of Airborne" at Pope AFB, N.C. during a ceremony Aug. 15.

Tires

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■ The stores will use pro-rata tread life warranty guidelines if a customer insists on returning nonrecalled tires.

Customers with technical questions best addressed by the manufacturer are encouraged to contact Firestone directly at 1-800-465-1904 or www.bridgestone-firestone.com.

AAFES stopped selling the problem tires before Firestone's announcement, and is now taking steps to ensure the recalled tires are removed from its inventory, officials said.

The decision to recall the tires came after a meeting between officials of Bridgestone Corp., the Japanese owner of Firestone; Ford Motor Co., which equipped many of its best-selling Explorer sport utility vehicles with the tires; and the National Highway Traffic Safety Administration.

Overall, about 47 million of the tires have been sold. The ATX models have been on the market for more than a decade and the Wilderness model since 1996.

The voluntary recall is limited to one size of three styles sold by the exchanges, and no others are eligible for automatic adjustment or replacement by Bridgestone/Firestone or AAFES. Working with Ford, Bridgestone/Firestone so far has pinpointed the following tires for recall:

■ Firestone Radial ATX P235/75R15, all dot codes.

■ Firestone Radial ATX II P235/75R15, all dot codes.

■ Firestone Radial ATX II P235/75R15 XL, all dot codes.

■ Wilderness AT P235/75R15; only codes beginning with "VD."

■ Wilderness AT P235/75R15 XL; only codes beginning with "VD."

(AFPN) (Staff Sgt. Michael Duhe contributed to this story.)

Finance implements return call system

The 437th Comptroller Squadron is implementing a 24 hour return phone call system to provide better customer service during periods of high, in-house customer service. Finance will receive messages at 963-3700 and return the calls within 24 hours.

They will also be taking email inquiries at 437CPTSCustomerService@charleston.af.mil.

An automated system is available at 1-800-755-7413. The hotline provides information about pay, allotments, debts, W-2s and leave balance.



'Cool things' at base office; ColdFusion makes data easy

"If you can dream it, we can do it!"

That's the motto of the "coolest office on base" — the 437th Logistics Group Office of Very Cool Stuff — and they mean what they say.

Lt. Col. Ed Martin, Tech Sgt. John Bauschatz and Staff Sgt. Danny Campbell comprise OVCS. Their mission is to "fuse" pockets of isolated information used throughout the wing into one central

source and make that source available to everyone through the base intranet and the computers' web browsers.

ColdFusion, developed by the Allaire Corporation, allows developers to build web applications that can interact with sources of data including databases, spreadsheets, text files, other web sites, and many data files. That data is then displayed in whatever manner the user

chooses.

Col. Donald Gallion, 437 LG commander, said he became aware of ColdFusion's capabilities at the Air Mobility Operations Control Center at Ramstein AB, Germany.

After seeing the "cool" things it did there, he brought ideas back to the United States with him and gave the CAFB office the vision to do "cool" things with it.

Since its inception, the OVCS has developed several key information systems that are presently in use.

Their first project, *JanusOnLine*, took the Chief of Staff Team Excellence Award-winning JANUS application and redesigned it for the Intranet.

"Janus is an Access database developed to help the management-level or first-line supervisor see as much information as possible so that they can base decisions on it, or just manage it," Bauschatz explained.

JanusOnLine is being developed in modules. The first module, and first OVCS release, was the performance report tracking system.

"Now, every information manager in the squadrons, groups, MPF and the wing use the same source of information to track reports as they move around the wing," Bauschatz said.

Making the most of ColdFusion's sophisticated capabilities, e-mail is now automatically generated by the server to help keep track of the movement of reports.

"Thanks to the e-mail traffic, users were informed within two days that an EPR was potentially 'lost' in the system, or unaccounted for," Bauschatz said. "The EPR was soon found, having been accidentally placed in the wrong mailbox."

Campbell developed the new logistics group Quality Assurance assessment tracking system. It utilizes an existing database, but now makes it available to all decision-makers in the logistics group through the web.

Martin is about to enter the testing phase of his project, MUSIC.

"MUSIC is in response to the Mission Enhancement Working Group's identifica-

tion of a problem involving the flying schedule," Martin said. "There seemed to be too many individualized versions of the daily flying schedule being used and that caused problems."

MUSIC will use a single database and display the flying schedule on the web. Key users will be able to edit certain data, but most will simply view the information.

"We don't have to develop your application," said Martin. "The training is in nearby Atlanta and lasts a week. Each unit could train their own programmer and develop their own applications in house and we'd be glad to help."

"The 'coolest' part of what we've done is that we haven't done it alone," Martin said. "At every step of the way, on every project we've worked, we've had the best of the best advising us and telling us what they want — the people of Team Charleston. The only process we own is the writing of code. It truly is a Team Charleston effort."

(Submitted by 437 Logistics Support Squadron)



Staff Sgt. Pamela Smith

Staff Sgt. Danny Campbell (front) and Tech. Sgt. John Bauschatz keep track of base information with their expanded databases and other sources of information.